

Sending an SMS Questionnaire to an Individual Patient

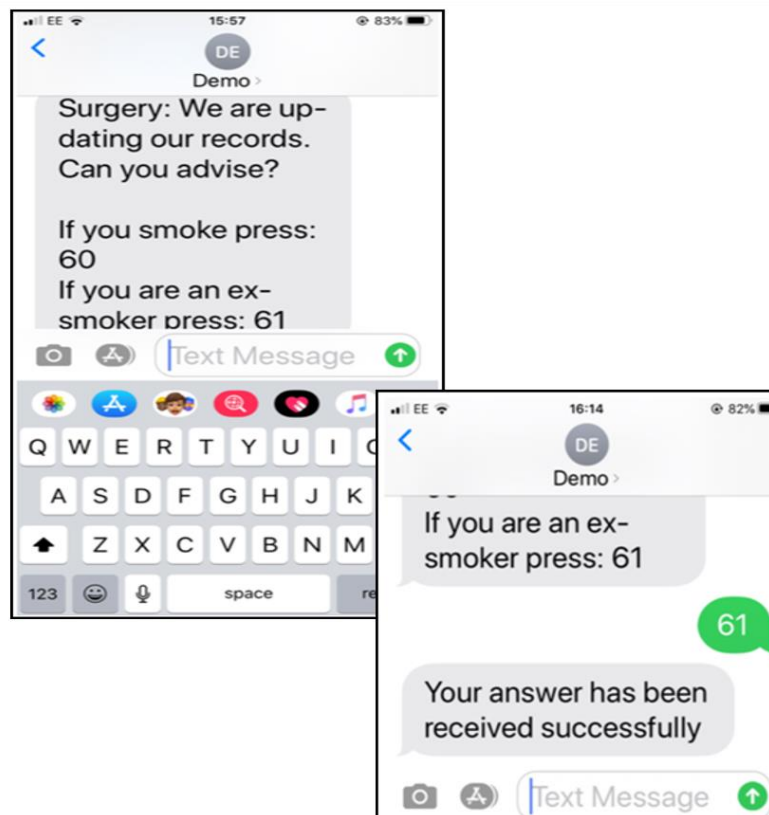
Before sending an SMS Questionnaire to a patient from **Consultation Manager**, you must create an SMS template.

For more information on how to create the Questionnaire Template see – [Designing a SMS Questionnaire](#).



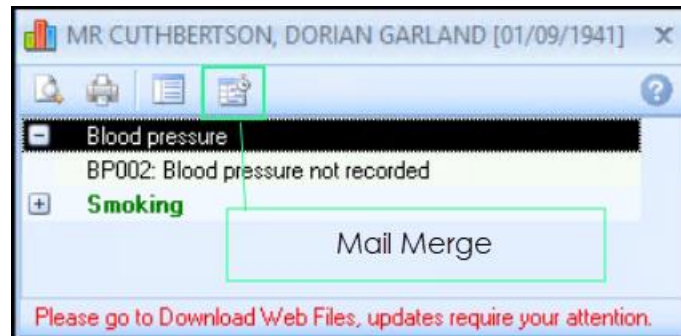
Key points:




- Patients receive a text message with the option to reply.
- When the patient replies to the text message, the **SNOMED CT/Read** term automatically records in the patient record.
- The patient receives a confirmation text message on receipt of their reply.
- Below is an example of what the patient sees:



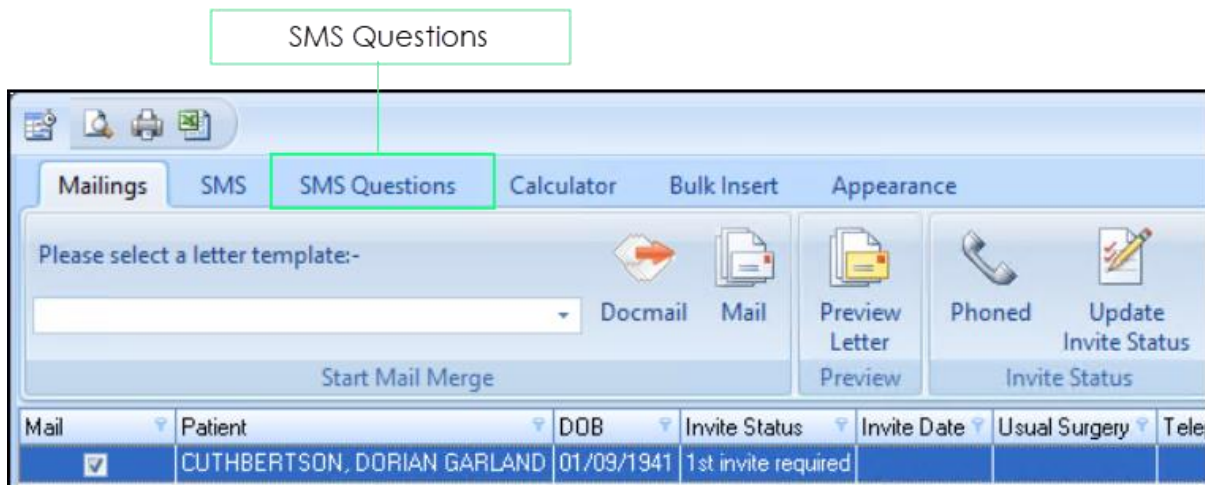
Sending an SMS questionnaire to a patient

1. From **Consultation Manager**, select your patient.
2. From the **Vision+ Alert** screen, select **Mail Merge** from the toolbar:

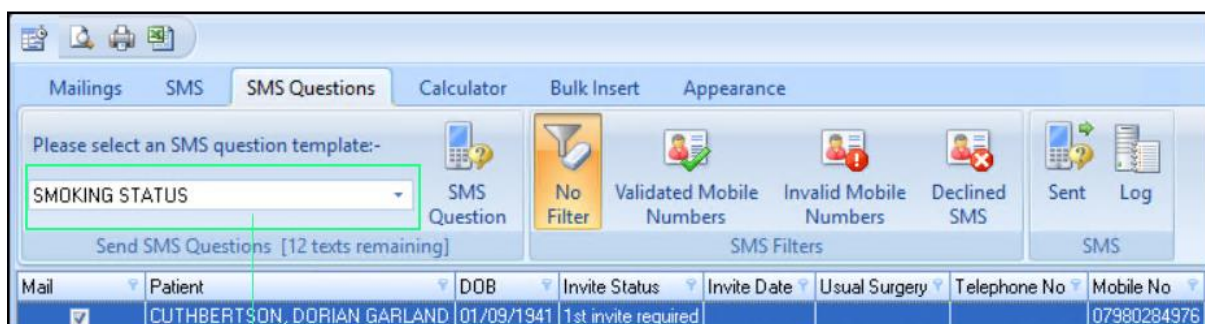


 **Note** – If your **Vision+ Settings**, is set to **Disable Auto Popup** so you do not see the **Alert** or if you close the alert window, choose  or  to re-open it.

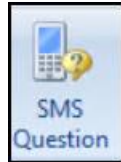
3. From the **Mailings** screen, select **SMS Questions**:




4. From the **SMS Questions** screen, select the relevant **SMS question template**:



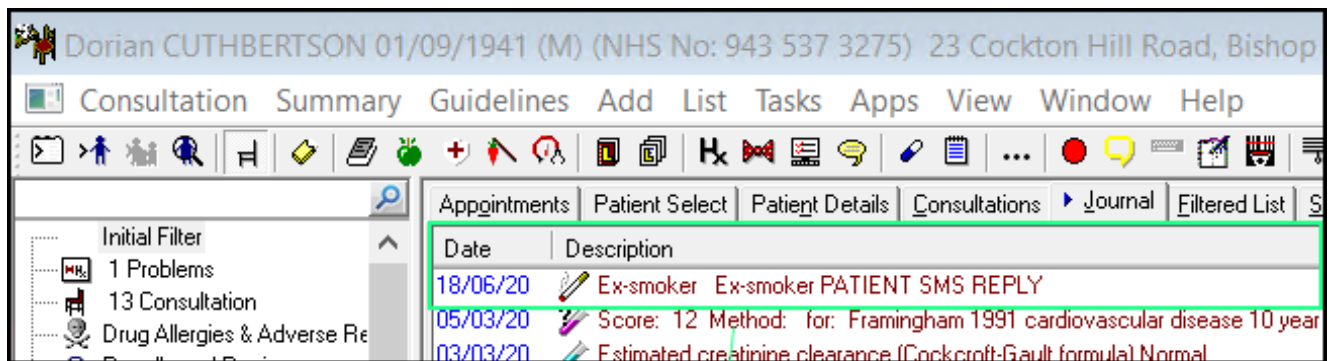
Select the SMS question template



5. Select **SMS Question**.
6. The patient receives a text message.

 **Note** – Patients declining text messaging or with an invalid mobile number are not sent a text.

7. When the patient replies to the text message this automatically updates their record.



Date	Description
18/06/20	Ex-smoker Ex-smoker PATIENT SMS REPLY
05/03/20	Score: 12 Method: for: Framingham 1991 cardiovascular disease 10 year
03/03/20	Estimated creatinine clearance (Cockcroft-Gault formula) Normal

Patient's response